

**WORK ORDER 21 – SIFRA 1436 (Age 19 and Over Adult Expansion Freeze),  
SIFRA 1437 (Reinstatement of Asset Limit Test for Non-MAGI Medi-Cal),  
and SIFRA 1448 (Property Insert)**

## **CalSAWS BenefitsCal (Portal/Mobile) Work Order**

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## 1.0 Work Order Submission & Approval Form

<b>Work Order Number</b>	21
<b>Work Order Title</b>	SIRFRA 1436 (Age 19 and Over Adult Expansion Freeze), SIRFRA 1437 (Reinstatement of Asset Limit Test for Non-MAGI Medi-Cal), and SIRFRA 1448 (Property Insert)
<b>Submitted Date</b>	02/20/26
<b>Originator</b>	Department of Health Care Services (DHCS) Request
<b>Priority</b>	<p>Select the estimated priority level of the requested Work Order:</p> <p><input type="checkbox"/> Critical – is necessary to avoid potential project stoppage.</p> <p><input checked="" type="checkbox"/> High – is necessary to avoid potential significant impact to the goals and objectives of the project.</p> <p><input type="checkbox"/> Medium – is necessary to avoid potential impact to the operational efficiency of project execution.</p> <p><input type="checkbox"/> Low – needs to be addressed, but the estimated impact to the project is minimal.</p>
<b>Detailed Description</b>	<p>This Work Order includes enhancements that were identified in SIRFRA 1436 (Age 19 and Over Adult Expansion Freeze), SIRFRA 1437 (Reinstatement of Asset Limit Test for Non-MAGI Medi-Cal), and SIRFRA 1448 (Property Insert) to perform a variety of functions in BenefitsCal:</p> <ul style="list-style-type: none"> <li>SIRFRA 1436 (Age 19 and Over Adult Expansion Freeze): To align with the updated policy, BenefitsCal will coordinate end-to-end testing efforts with CalSAWS for any new or updated Notice of Actions.</li> <li>SIRFRA 1437 (Reinstatement of Asset Limit Test for Non-MAGI Medi-Cal): To align with the updated policy, BenefitsCal will reinstate the asset collection for Non-MAGI Medi-Cal programs in all applicable flows.</li> <li>SIRFRA 1448 (Property Insert): To align with the updated policy, BenefitsCal will include the property information form insert (MC 604) for January 2026 and February 2026 renewal packets (MC 210 RV and MC 217).</li> </ul> <p>These features were not part of the original project scope and contract and were identified as part of the above-mentioned SIRFRAs.</p> <p>For alignment with SIRFRA 1436 (Age 19 and Over Adult Expansion Freeze), BenefitsCal will coordinate and execute end-to-end testing with CalSAWS for any new or updated Notice of Actions.</p>

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	<p>The implementation of the feature for SIRFRA 1437 (Reinstatement of Asset Limit Test for Non-MAGI Medi-Cal) will allow customers on BenefitsCal to report their assets when they apply for benefits or manage their benefits if they have been identified as an applicant and/or beneficiary of a Non-MAGI Medi-Cal program.</p> <p>To align with SIRFRA 1448 (Property Insert), BenefitsCal will allow Non-MAGI Medi-Cal beneficiaries to complete and upload the MC 604 form during their renewal process.</p>	
<b>Review Date</b>		
<b>Type of Work Order</b>	<input checked="" type="checkbox"/> Fixed Fee	<input type="checkbox"/> Time & Material

## 2.0 Work Order Impact Analysis

Describe the changes required to support this Work Order by resource type and provide a brief description of work to be completed.

<b>Design Impact</b>	<p>SIRFRA 1436:</p> <ul style="list-style-type: none"> <li>• None</li> </ul> <p>SIRFRA 1437:</p> <ul style="list-style-type: none"> <li>• Update the Apply for Benefits, Report a Change (when applicable), and the Renewal flows to queue up the assets section for customers who are identified as an applicant and/or beneficiary of a Non-MAGI Medi-Cal program.</li> <li>• Update APIs to send and receive data from CalSAWS and other partners, as applicable.</li> <li>• Acquire translations for any language/verbiage changes in any of the flows with the introduction of assets.</li> <li>• Provide design prototypes and follow an iterative approach for the user experience.</li> <li>• Engage stakeholders through UCD monthly meetings and other meetings.</li> <li>• Update the design documentation for Apply for Benefits, Report a Change (when applicable), and Renewals.</li> <li>• Support the Advocates and State Partners and the county validation teams with testing of the application in the UAT environment.</li> <li>• Support the Consortium and the QA Team with testing of the application in the UAT environment.</li> </ul> <p>SIRFRA 1448:</p> <ul style="list-style-type: none"> <li>• Update the Medi-Cal Renewal flow to queue up the property insert section for customers who are identified as a beneficiary of a Non-MAGI Medi-Cal program.</li> <li>• Acquire translations for any language/verbiage changes in the Medi-Cal Renewal flow with the introduction of property insert.</li> <li>• Provide design prototypes and follow an iterative approach for the user experience.</li> <li>• Engage stakeholders through UCD monthly meetings and other meetings.</li> <li>• Update the design documentation for Medi-Cal Renewal.</li> <li>• Support the Advocates and State Partners and the county validation teams with testing of the application in the UAT environment.</li> <li>• Support the Consortium and the QA Team with testing of the application in the UAT environment.</li> </ul>
<b>Development</b>	<p>SIRFRA 1436:</p>

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	<ul style="list-style-type: none"><li>• None</li></ul> <p>SIRFRA 1437:</p> <ul style="list-style-type: none"><li>• Provide design inputs from a system architecture and framework standpoint.</li><li>• Update the Apply for Benefits, Report a Change, and Renewals to allow customers on BenefitsCal to report their assets when they apply for benefits or manage their benefits if they have been identified as an applicant and/or beneficiary of a Non-MAGI Medi-Cal program.</li><li>• Modify existing APIs and support partner systems.</li><li>• Coordinate and conduct end-to-end testing with CalSAWS</li><li>• Support the Advocates and State Partners and the county validation teams with testing of the application in the UAT environment.</li><li>• Support the Consortium and the QA Team with testing of the application in the UAT environment.</li></ul> <p>SIRFRA 1448:</p> <ul style="list-style-type: none"><li>• Provide design inputs from a system architecture and framework standpoint.</li><li>• Update the Medi-Cal Renewal flow to allow customers on BenefitsCal to report their assets when they manage their benefits if they have been identified as a beneficiary of a Non-MAGI Medi-Cal program.</li><li>• Support the Advocates and State Partners and the county validation teams with testing of the application in the UAT environment.</li><li>• Support the Consortium and the QA Team with testing of the application in the UAT environment.</li></ul>
Testing	SIRFRA 1436:

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	<ul style="list-style-type: none"><li>• Coordinate and conduct end-to-end testing with CalSAWS for any new or updated Notice of Actions.</li></ul> <p>SIRFRA 1437:</p> <ul style="list-style-type: none"><li>• Participate in design sessions and provide inputs from a testing standpoint for the functionality of the updated APIs and screen changes.</li><li>• Test the changes to the Apply for Benefits, Report a Change, Renewals and APIs in BenefitsCal.</li><li>• Perform end-to-end data setup and tests with CalSAWS to validate functionalities.</li><li>• Support the Advocates and State Partners and the county validation teams with testing of the application in the UAT environment.</li><li>• Support the Consortium and the QA Team with testing of the application in the UAT environment.</li></ul> <p>SIRFRA 1448:</p> <ul style="list-style-type: none"><li>• Participate in design sessions and provide inputs from a testing standpoint for the functionality of the screen changes.</li><li>• Test the changes to the Medi-Cal Renewal in BenefitsCal.</li><li>• Perform end-to-end data setup and tests with CalSAWS to validate functionalities.</li><li>• Support the Advocates and State Partners and the county validation teams with testing of the application in the UAT environment.</li><li>• Support the Consortium and the QA Team with testing of the application in the UAT environment.</li></ul>
<b>Performance Testing</b>	<ul style="list-style-type: none"><li>• Analyze the proposed design and provide input from a performance standpoint.</li><li>• Conduct performance analysis of the Apply for Benefits, Report a Change, and Renewal flows and APIs.</li></ul>
<b>Training</b>	<ul style="list-style-type: none"><li>• None</li></ul>
<b>Communications</b>	SIRFRA 1436, SIRFRA 1437, and SIRFRA 1448 <ul style="list-style-type: none"><li>• Project Manager to provide planning, communications, and status updates.</li></ul>
<b>Security</b>	SIRFRA 1437 & SIRFRA 1448 <ul style="list-style-type: none"><li>• Analyze the proposed design and provide input from security Standpoint.</li></ul>
<b>Software/Licenses</b>	<ul style="list-style-type: none"><li>• None</li></ul>
<b>Deliverables</b>	<ul style="list-style-type: none"><li>• BenefitsCal General System Designs</li></ul>

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(New and Updated)	
Schedule	<ul style="list-style-type: none"><li>• None</li></ul>
Other	<ul style="list-style-type: none"><li>• None</li></ul>
Assumptions	<p>SIRFRA 1436</p> <ul style="list-style-type: none"><li>• The estimate is based on the high-level information received. The actual effort hours may change based on the requirements verification session/s.</li><li>• Downstream impacts to partner systems including data exchanges, screen impacts, and notices will be managed by respective partners (CalSAWS, ForgeRock, Hyland, FIS).</li></ul> <p>SIRFRA 1437</p> <ul style="list-style-type: none"><li>• Stakeholders will be available to attend requirements and design sessions.</li><li>• The estimate is based on the high-level information received. The actual effort hours may change based on the requirements verification session/s.</li><li>• There will not be any change to the infrastructure.</li><li>• Downstream impacts to partner systems including data exchanges, screen impacts, and notices will be managed by respective partners (CalSAWS, ForgeRock, Hyland, FIS).</li><li>• State Partners, Advocates, CBOs, and counties will be involved in the UCD research activities.</li><li>• CalSAWS will be available for API joint design sessions.</li><li>• BenefitsCal's appearance will not be updated.</li></ul> <p>SIRFRA 1448</p> <ul style="list-style-type: none"><li>• Stakeholders will be available to attend requirements and design sessions.</li><li>• The estimate is based on the high-level information received. The actual effort hours may change based on the requirements verification session/s.</li><li>• There will not be any change to the infrastructure.</li><li>• Downstream impacts to partner systems including data exchanges, screen impacts, and notices will be managed by respective partners (CalSAWS, ForgeRock, Hyland, FIS).</li><li>• State Partners, Advocates, CBOs, and counties will be involved in the UCD research activities.</li><li>• CalSAWS will be available for joint design sessions.</li><li>• BenefitsCal's appearance will not be updated.</li></ul>



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**2.1 Work Order Hours / Fees**

**2.1.1** Estimated hours required to support this Work Order (SIRFRA 1436) by resource type and provide a brief description of work to be completed, if applicable summarized below:

Type	Description	Rate	Hours	Amount
Project Management	Project Manager	\$126.27	5	\$631.35
Project Management	PMO Analyst	\$126.27	10	\$1,262.70
Security	Security Engineer	\$142.74	5	\$713.70
Performance	Performance Engineer	\$159.21	5	\$796.80
Test	Test/QA Lead	\$109.80	20	\$2,196.00
Test	Tester	\$72.47	35	\$2,536.45
Test	Automation Tester	\$109.80	35	\$3,843.00
<b>Total</b>			115	\$11,980.00

**2.1.2** Estimated hours required to support this Work Order (SIRFRA 1437) by resource type and provide a brief description of work to be completed, if applicable summarized below:

Type	Description	Rate	Hours	Amount
Design	Business Analyst	\$115.29	100	\$11,529.00
Design	UI/UX Design Analyst	\$148.23	100	\$14,823.00
Design	UCD Research Analyst	\$148.23	100	\$14,823.00
Design	Functional Lead	\$164.70	75	\$12,352.50
Design	UI/UX Design Lead	\$164.70	75	\$12,352.50
Design	UCD Research Lead	\$164.70	75	\$12,352.50
Development	Junior Program Analyst	\$148.23	250	\$37,057.50

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Type	Description	Rate	Hours	Amount
Development	Senior Program Analyst	\$159.21	250	\$39,802.50
Development	Sr. Business Analyst	\$115.29	250	\$28,822.50
Development	App Dev Lead	\$137.25	200	\$27,450.00
Project Management	Project Manager	\$126.27	100	\$12,627.00
Project Management	PMO Analyst	\$126.27	150	\$18,940.50
Security	Security Engineer	\$142.74	50	\$7,137.00
Performance	Performance Engineer	\$159.21	50	\$7,960.50
Training	Trainer	\$120.78	50	\$6,039.00
DevOps	Cloud Engineer	\$131.76	100	\$13,176.00
Test	Test/QA Lead	\$109.80	100	\$10,980.00
Test	Tester	\$72.47	225	\$16,305.00
Test	Automation Tester	\$109.80	150	\$16,470.00
<b>Total</b>			2,450	\$321,000

**2.1.3** Estimated hours required to support this Work Order (SIRFRA 1448) by resource type and provide a brief description of work to be completed, if applicable summarized below:

Type	Description	Rate	Hours	Amount
Design	Business Analyst	\$115.29	65	\$7,493.85
Design	UI/UX Design Analyst	\$148.23	70	\$10,376.10
Design	UCD Research Analyst	\$148.23	60	\$8,893.80
Design	Functional Lead	\$164.70	20	\$3,294.00
Design	UI/UX Design Lead	\$164.70	20	\$3,294.00

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Type	Description	Rate	Hours	Amount
Design	UCD Research Lead	\$164.70	15	\$2,470.50
Development	Junior Program Analyst	\$148.23	95	\$14,081.85
Development	Senior Program Analyst	\$159.21	100	\$15,921.00
Development	Sr. Business Analyst	\$115.29	95	\$10,952.55
Development	App Dev Lead	\$137.25	65	\$8,921.25
Project Management	Project Manager	\$126.27	35	\$4,419.45
Project Management	PMO Analyst	\$126.27	35	\$4,419.45
Security	Security Engineer	\$142.74	15	\$2,141.10
Performance	Performance Engineer	\$159.21	15	\$2,388.15
DevOps	Cloud Engineer	\$131.76	15	\$1,976.40
Test	Test/QA Lead	\$109.80	25	\$2,745.00
Test	Tester	\$72.47	70	\$5,074.55
Test	Automation Tester	\$109.80	65	\$7,137.00
<b>Total</b>			880	\$116,000.00

## 2.2 Payment Schedule (If Applicable)

This Work Order is funded by the premise funding allocated for SFY25/26.

Payment Point	Description	Milestone Date	WAC Date	Invoice Submission Date	Cost
Deployment of SIRFRA 1436 (Age 19 and Over Adult	Deployment of functionality to Production	02/23/2026	02/25/2026	03/02/2026	\$11,980.00

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Payment Point	Description	Milestone Date	WAC Date	Invoice Submission Date	Cost
Expansion Freeze)					
Deployment of SIRFRA 1437 (Reinstatement of Asset Limit Test for Non-MAGI Medi-Cal)	Deployment of functionality to Production	02/23/2026	02/25/2026	03/02/2026	\$321,000.00
Deployment of SIRFRA 1448 (Property Insert)	Deployment of functionality to Production	02/23/2026	02/25/2026	03/02/2026	\$116,000.00

Invoice submissions require WAC and approval from the Consortium. The milestone date, the WAC date and the invoice submission date will need Project Manager agreement.

Enter any deliverable(s) which will be created to support this Work Order. Deliverables listed below will be provided to support this Work Order and upon approval of the Work Order are considered to be part of **Section 5.2 – Portal/Mobile App Deliverables and Services**.

#	Deliverable Title	Description	Deliverable Submission Date
1	DEL WP 28 Work Plan	Updates to the work plan to include work required to implement this Work Order.	03/05/26

### 2.3 Consortium Responsibilities

If applicable, specify work(s) which will be supported by the Consortium for this Work Order.

Work	Work Description
	<ul style="list-style-type: none"><li>Review and approve deliverable updates.</li><li>Conduct User Acceptance Test (UAT) activities.</li><li>Communications with the Stakeholders.</li></ul>

### 3.0 Work Order Execution

IN WITNESS WHEREOF, the Consortium has caused this Work Order to be subscribed on behalf of the Consortium and Contractor has caused this Work Order to be subscribed on its behalf by its duly authorized officer, as indicated below.

#### DELOITTE CONSULTING LLP

Dated: \_\_\_\_\_

By: \_\_\_\_\_

Name: Michael Green

Title: Deloitte Principal

#### CALSAWS CONSORTIUM

Dated: \_\_\_\_\_

By: \_\_\_\_\_  
Michael Sylvester, Consortium Chair

By: \_\_\_\_\_  
Julia Erdkamp, Consortium Executive  
Director

Approved as to form

By: \_\_\_\_\_  
Kronick Moskowitz Tiedemann & Girard,  
Consortium Legal Counsel